Information pursuant to Article 13 of EU Regulation 2016/679

In accordance with the legislation in force on data protection (Article 13 of European Regulation 2016/679 - "GDPR"), Youverse S.p.A. (hereinafter also referred to as the "Company") hereby informs about the processing of personal data provided by users through a special web form to the e-mail address "<u>segnalazioniaccessibilita.youverse@autostrade.it</u>" in order to report on "accessibility to the Company's IT tools" in accordance with Law no. 4 of 9 January 2004.

1. DATA CONTROLLER

Youverse S.p.A. with registered office in Via A. Bergamini, 50 - 00159 Rome.

For this purpose, the Data Protection Officer (DPO) of Youverse S.p.A.. is located at the registered office of the data controller.

2. TYPES OF DATA PROCESSED

The personal data processed by the Controller include "general" personal data (name, surname, e-mail address) and, where applicable, the "ID code".

The data controller will not process data that are not strictly necessary for the purposes mentioned in point 3, even if they have been provided voluntarily by users.

3. PURPOSE AND LEGAL BASIS OF PROCESSING

The user's personal data will be processed by Youverse S.p.A. solely for the purposes related to and/or for the collection and management of the report sent through the specific web form published on the website <u>www.youverse.it</u> of the Company.

Without prejudice to the user's freedom to provide personal data, it should be noted that failure to provide the data requested in the aforementioned web form will make it impossible for the Company to manage and, if necessary, respond to the report.

Also in line with the minimisation principle, users are requested not to include in the text of the report personal data that go beyond the data provided in the web form (such as data relating in particular to health status) and/or information that is superfluous and/or unnecessary with regard to the above purposes, in which case the controller will refrain from using such data/information.

The legal basis of the processing is the "legal obligation" under Art. 6, letter c), GDPR.

4. METHODS OF PROCESSING

The data are processed in compliance with the regulations in force, using IT and telematics tools, with a processing strictly geared to the purposes indicated, in order to guarantee the security and confidentiality of the data.

5. DATA RETENTION PERIODS

Personal data will be kept only for as long as necessary for the purposes for which they were collected, in compliance with the principle of data minimisation in accordance with Art. 5.1.c) GDPR.

6. DATA RECIPIENTS

Within Youverse S.p.A., the personal data provided may be communicated only to those persons who have been appointed by the Data Controller to process the data and who are authorised to carry out the processing operations in the context of the above-mentioned activities.

The aforementioned data may be disclosed to third parties (participating parent/subsidiary companies or third-party companies) who are necessary for the processing of the data for the purposes mentioned in point 3 and who are appointed as "data processors" for this purpose in accordance with Article 28 of the GDPR.

The full list of persons designated as data processor is available from the DPO.

Under no circumstances will personal data be disclosed.

7. DATA TRANSFERS OUTSIDE THE EUROPEAN UNION

Personal data will not be transferred to countries outside the European Union.

In the event that data is transferred outside the European Union, the data controller will ensure that the existence of a European Commission adequacy decision is verified or appropriate data protection clauses will be agreed with any third party recipients.

8. RIGHTS OF THE PARTIES INVOLVED

To conclude, it should be noted that Articles 15-22 GDPR allow data subjects to exercise specific rights. In particular, the data subject may request from the data controller access, rectification, erasure, restriction of processing, withdrawal of consent and portability of the data concerning him or her.

The data subject also has the right to object to the processing. If the right to object is exercised, the data controller reserves the right not to process the request and thus to continue the processing if there are compelling legitimate grounds to proceed with the processing that prevail over the interests, rights and freedoms of the data subject.

The above rights may be exercised by sending a request to the Data Protection Officer (DPO) at the following PEC address: dpo.youverse@pec.autostrade.it, using the forms provided by the data controller on the website www.youverse.it.

The data subject may lodge a complaint with the Italian Data Protection Authority pursuant to Article 57(f) of the GDPR.